

Privacy Notice

Effective Date: 12/08/2025

1. Introduction

This Privacy Notice explains how **NorthTide Underwater Services Ltd** (“NorthTide,” “we,” “our,” or “us”) collects, uses, and protects personal information when you visit our website or interact with our services. We are committed to safeguarding your privacy and ensuring that your personal data is handled in accordance with applicable data protection laws, including the EU General Data Protection Regulation (GDPR).

2. Who We Are

NorthTide Underwater Services Ltd

Address: Spatharikou 1-3, Fameline Building, Mesa Geitonia, 4004, Limassol, Cyprus

Phone: +357 25889770

Email: ops@northtide.com

As an established maritime company specializing in high-quality, cost-effective underwater services, afloat repairs, and UTM services, we aim to optimize vessel performance and port operations to their maximum potential. Our customized solutions deliver environmental and financial benefits, ensuring maximum efficiency for every client.

3. Data We Collect

We may collect the following categories of personal data:

- **Identity Data:** Name, company name, job title.
 - **Contact Data:** Email address, phone number, postal address.
 - **Technical Data:** IP address, browser type, operating system, and usage data through cookies or analytics tools.
 - **Communications Data:** Any information you provide when contacting us via email, contact forms, or phone.
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4. How We Collect Your Data

We collect data in the following ways:

- Directly from you when you complete forms, send us an email, or call us.
 - Automatically through cookies and similar technologies when you browse our website.
 - From third-party service providers, such as analytics platforms, to improve website performance.
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5. How We Use Your Data

We process your personal data for the following purposes:

- To respond to your inquiries or requests.
 - To provide our services and manage client relationships.
 - To improve our website, services, and user experience.
 - To send you service-related communications or updates (with your consent where required).
 - To comply with legal or regulatory obligations.
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6. Legal Basis for Processing

Under GDPR, we process your personal data based on:

- **Consent:** Where you have given clear consent (e.g., marketing subscriptions).
 - **Contract:** Where processing is necessary for the performance of a contract with you.
 - **Legal Obligation:** Where we must comply with applicable laws.
 - **Legitimate Interest:** For purposes such as improving services and ensuring network security.
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7. Sharing Your Data

We will not sell your personal data. We may share it with:

- Trusted third-party service providers (e.g., IT hosting, analytics, and communication tools).
- Regulatory authorities, if required by law.

All third parties are required to respect the security of your data and treat it in accordance with the law.

8. International Data Transfers

If we transfer your data outside the European Economic Area (EEA), we will ensure that appropriate safeguards (such as Standard Contractual Clauses) are in place.

9. Data Retention

We will only retain your personal data for as long as necessary to fulfill the purposes for which it was collected or to comply with legal, accounting, or reporting requirements.

10. Your Rights

Under applicable law, you have the right to:

- Access the personal data we hold about you.
- Request correction of inaccurate data.
- Request deletion of your data (“right to be forgotten”).
- Object to processing or request restriction of processing.
- Withdraw consent where applicable.
- Request a copy of your data in a portable format.

To exercise these rights, contact us at **ops@northtide.com**.

11. Cookies

Our website uses cookies to enhance your experience, analyze site usage, and assist in marketing efforts. You can control cookie settings through your browser preferences. For more details, see our [Cookie Policy] (link if applicable).

12. Children’s Privacy

Our services are not intended for children under the age of 18, and we do not knowingly collect personal data from them.

13. Changes to This Privacy Notice

We may update this Privacy Notice from time to time. Any changes will be posted on this page with an updated “Effective Date.”

14. Contact Us

If you have any questions about this Privacy Notice or how we handle your personal data, please contact:

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